

3. Additional Policies

As of 10/22/2025 01:14 PM

SAFETY & SUPERVISION

Before Class: We kindly request that students arrive 5-10 minutes before class. Every class begins with a warm-up period, which is essential for every student. It provides physical and mental preparation for a class and, when performed thoroughly, can help prevent injuries. Parents should accompany young children to the bathroom before class. Students should store their shoes and outdoor attire in the cubbies provided upon arrival. Please do not leave them on the bleachers or around the lobby. All parents must watch their children before class and their siblings during the lesson. Parents and siblings are not allowed in the mini gym unless they're part of a Parent/Child class.

Observation Area: Children are not allowed to run or tumble in the lobby or enter the gym without an instructor. Parents must supervise their children in the facility if they are not in class. Planet Gymnastics does not offer bathroom assistance, so please consider staying in the lobby during class, especially for younger children.

After Class: Your #1 responsibility is supporting your child as a parent. Show your child that you believe they're great and are trying their best. Please be timely when picking up your children. If you are consistently late picking up your child, we may suggest exploring an alternative class time to match your schedule better. We reserve the right to charge a fee for late pick-ups that negatively affect our staff's schedule. We do not guarantee direct supervision for your child when they are not picked up on time.

Adults are never allowed on any equipment - no exceptions. Parents are not allowed in the gym except for Parent & Child classes. One adult must accompany each child in a Parent & Child class.

DRESS CODE: Please make sure your child is appropriately dressed for class. Baggy and inappropriate clothing creates an unsafe situation for your child and our staff. If a child is not dressed appropriately, they will not be allowed to participate. **WHAT TO WEAR:** Leotards or t-shirts (not baggy), shorts, sweatpants, exercise pants, or leggings. Feet must always be uncovered. **WHAT NOT TO WEAR:** Socks. Children must always have bare feet in the gym. No jeans, corduroys, or overalls. No clothes with buckles, belt loops, or zippers, and no tights that cover the feet. **No jewelry of any kind except stud earrings. Long hair must be pulled back in a ponytail. Hair ties are available in the front office for free.**

HEALTH & HYGIENE: Please alert our staff to any health issues, conditions, or illnesses that might affect the student during lessons. Please do not come to lessons when either the student or caregiver has a contagious infection or fever. No pets are allowed due to Health Department regulations.

ADVERSE WEATHER CONDITIONS: Planet Gymnastics typically does not cancel classes due to rain or changing weather. In extreme cases our office or instructors could contact you to cancel a lesson and offer a replacement class.

MAKEUP LESSONS: No refunds will be issued for missed lessons. A "missed lesson" is defined as any scheduled lesson that a customer does not attend without prior arrangement. However, if a customer marks themselves absent in their customer portal at least 24 hours prior to the lesson, they will receive one makeup token, up to a maximum of 12 tokens per year. If a lesson is canceled by Planet Gymnastics, we will provide a makeup token that is good for 4 months. Makeup tokens can be redeemed for any open spot in your class level no more than 6 days in advance. Redemptions attempted for more than 6 days before the lesson are not permitted. Due to our low instructor to student ratio, we cannot guarantee the availability of makeup classes. Makeup tokens will expire 45 days from the issue date. Makeup tokens will not be re-issued for missed makeup lessons. No refund will be issued for unused tokens. All unused makeup tokens will expire on your drop date if you withdraw from classes. You must be actively enrolled to use makeup tokens.

ABSENT INSTRUCTOR POLICY: When instructors are absent from group, private, or semi-private classes, Planet Gymnastics will provide a substitute instructor. This is not grounds for a refund or rescheduling the class.

LIABILITY: I agree to assume all liability for my child(ren) and myself without regard to fault while at Planet Gymnastics. I acknowledge that I always remain responsible for the supervision and well-being of my child(ren) before, during, and after lessons. I agree to hold harmless Planet Gymnastics or any of the employees for any complications or injury that may result from my child(ren) or myself attending Planet Gymnastics.

ACKNOWLEDGMENT: I have read the foregoing and understand its contents. I acknowledge that I have read and accepted the Planet Gymnastics policies listed above.

SIGNATURE

DATE

PRINT NAME

DATE